

Update to Client Service Contact Information for FTSE Canada

16 August 2022

Please kindly note FTSE Canada has an updated email address and phone number for all FTSE Canada Index related inquiries. This is a direct line to our Fixed Income/Multi-Asset (FIMA) Index Client Service team. This team has coverage Monday-Friday, from 8am-7pm EST. All clients should switch to these new contacts by the end of August 2022. Please find the contact details below.

All FTSE Bond Analytics (formerly PCBond) and technology inquiries should continue to be sent to PCBond@FTSERussell.com or PCBondTeam@lseg.com.

FIMA Client Services Email Address	Fi.index@lseg.com
FIMA Client Services Phone Number	1-646-989-2122

Please reach out to Fi.index@lseg.com / 646.989.2122 for additional information.

For further information please contact FTSE Russell Client Services at info@ftserussell.com or call:

Australia Hong Kong Japan London New York +1800 653 680 +852 2164 3333 +81 3 6441 1440 +44 (0) 20 7866 1810 +1866 551 0617

Alternatively please visit our website at www.ftserussell.com

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